From:

From: Qantas Frequent Flyer [mailto:flightFlyer@loyaltu.com]

Sent: Monday, 7 August 2017 8:30 AM

To:

Subject: Customer Satisfaction Survey, Earn up to 95 AUD Plus 1,000 bonus Qantas Points*.

How to make the switch in 5 easy steps

View this email in your browser. Qantas Points and Status Credits shown are as at 18 May 2017







Customer Satisfaction Survey, Earn up to 95 AUD Plus 1,000 bonus Qantas Points*.

Thanks for being a Customer of Qantas

You've been selected to participate in a short 2-3 minute research - Survey study that Qantas is conducting to gather opinions.

You will be asked a few questions to confirm that you are eligible to complete this study

How to complete the Survey:

- Click on Find out More
- Choose the answers that's right for you
- More give . less take

Find out more - Claim your reward

Your answers will be completely anonymous and analyzed in combination

with other customers responses . This Invitation will expire within 2 business days

or until we have reached the required number of reponses

We appreciate your time!

Best Regards

Why switch to Qantas Assure health insurance*? You can earn up to 50,000 bonus Qantas Points for joining*, 1 Qantas Point per \$1 spent on insurance*, and up to 15,000 Qantas Points# each year for tracking your activity with the Qantas Assure App[‡].

So whether you're walk'n, danc'n or just mov'n – like Christopher Walken – you'll find that being active is not only great for your health, it's great for your points balance too. Interested? **Call Qantas Assure on 13 82 92 or visit** qantasassure.com.

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Step up and get Australia FitForGood

Help the Heart Foundation reach their 2 billion step goal.

Download the Qantas Assure App[‡], get stepping and earn 150

Qantas Points**. <u>Find out more</u>.

. For every journey.







Your Account | Program Terms | Privacy Statement | FAQs | Contacts | Qantas

You have received this email because you are subscribed to Qantas Frequent Flyer 'Exclusive offers for Qantas Frequent Flyer members' emails. If you would like to stop receiving emails about Qantas Assure for the next 12 months, simply let us know here. To unsubscribe from 'Exclusive offers for Qantas Frequent Flyer members' emails only, click here.



To view and update the full list of Qantas Frequent Flyer email types that you are currently subscribed to, log in to <u>Your Profile at qantas.com</u>

To contact us, please visit our Online Help.

Sent by Qantas Airways Limited (ABN 16 009 661 901). Australian headquarters: 10 Bourke Road, Mascot, NSW 2020.

- * 50,000 is the maximum number of bonus 'sign on' Qantas Points that can be earned upon purchase of Top Hospital and Top Extras Cover for Couples and Families. Each Qantas Assure health insurance policy has a specific maximum number of bonus 'sign on' Qantas Points that can be earned upon purchase. A list of the maximum Qantas Points available can be found here. Bonus 'sign on' Qantas Points will only be awarded to the primary policyholder after the policy has been held for 60 continuous days. Not available to existing Qantas Assure health insurance customers.
- Waiting periods apply for services not currently covered. Any benefit limits already used with the current fund will apply to your Qantas Assure health insurance policy.
- + Qantas Assure health insurance is issued by nib health funds limited ABN 83 000 124381 (nib) a registered private health insurer, and is arranged by Qantas Airways Limited ABN 16 009 661 901 (Qantas), for which Qantas receives commission.
- > Customers who purchase a Qantas Assure health insurance policy will earn 1 Qantas Point per \$1 value of the premium paid excluding any Government rebate amounts applied to reduce the cost of the premium.
- # 15,000 Qantas Points is the maximum number of Qantas Points that can be earned each year through the App upon the purchase of Advanced or Top Hospital Cover. Each Qantas Assure health insurance policy has a specific maximum number of Qantas Points that can be earned each year through the App. To earn the maximum number of Qantas Points, you must participate in the highest daily and weekly challenges available through the App and win every weekly group challenge during the first year. A list of the maximum Qantas Points available can be found here.
- ‡ The Qantas Assure App is offered by Qantas and you must be a member of the Qantas Frequent Flyer program and 13 years of age or over to use the App. Qantas Frequent Flyer membership is subject to the <u>Terms and Conditions</u> of the Qantas Frequent Flyer Program. A joining fee usually applies. However, this will be waived. Membership is subject to the Qantas Frequent Flyer <u>Terms and Conditions</u> and each application is subject to approval by Qantas. The Terms and Conditions of the Qantas Assure wellness program can be found here.
- ** The 150 Qantas Points offer is limited to the first 50,000 Qantas Frequent Flyer members that download the Qantas Assure App, log in using their Qantas Frequent Flyer number, and connect with an iPhone or Fitbit before 31 December 2016. Each member can earn a maximum of 150 Qantas Points, which will be credited to your Qantas Frequent Flyer account within 2 weeks of connecting your device. Qantas reserves the right to withdraw or extend this offer at any time. Not available to members who have already downloaded the Qantas Assure App.